PATIENT RESPONSIBILITIES:
1. To provide, to the best of your knowledge, accurate and complete information about present complaints, medications, past illnesses, hospitalizations and other matters relating to your health care.
2. To provide information about Advance Directives; giving directions about your future medical health care should you become incapable of participating in such discussions.
3. To disclose all prior medical history relevant to your care.
4. To be considerate of the rights of other patients and medical personnel, to assist in the control of noise, and to follow the Adventist HealthCare non-smoking, visitor, and other rules.
5. To be cooperative and considerate during the treatment and care prescribed.
6. To respect the privacy of other patients.
7. To accept your financial obligations associated with your care.
8. To advise your nurse/physician and/or Patient Representative of any dissatisfaction you may have regarding your care at the hospital.

YOU HAVE THE RIGHT:
1. To receive a written copy of Patient Responsibilities and Rights upon admission.
2. To be informed of your patient responsibilities and rights if you lack the capacity on entry and later regain the capacity to understand.
3. To be provided care in a safe environment free from all forms of exploitation, abuse, and neglect, including verbal, mental, physical and sexual abuse.
4. To have a family member or representative of your choice and your own physician notified promptly of your admission to the hospital.
5. To appoint a surrogate decision-maker of your choice in the event you are unable to make decisions about care, treatment or services, or choose to delegate decision making to another.
6. To designate a family member or support person of your choice to serve as a source of emotional support.
7. To designate an adult as your Lay Caregiver, or your Legal Guardian who performs or arranges for your aftercare at your residence.
8. To be shown respect for your personal culture, values, beliefs, wishes, and preferences.
9. To expect your personal privacy and confidentiality to be fully respected consistent with the care prescribed and applicable law.
10. To exchange information with your doctor or other health care practitioners about your diagnosis, prognosis, test results, possible outcomes of care and unanticipated outcomes of care.
11. To be involved in your plan of care to include decision making with your physician, talking in language you may reasonably be expected to understand, about diagnosis, treatment prescribed, prognosis and any instructions required for follow-up care. Persons not directly involved in your care must have your permission to be present.
12. To create or change Advance Directives (Living Will/Durable Power of Attorney) and appoint a surrogate to make health care decisions on your behalf to the extent permitted by law.
13. To have access to interpretative services, which may include: sign and foreign language interpreters; alternative formats, including large print, braille, audio recordings and computer files; and vision, speech, hearing and other temporary aids in a manner that is understandable to you, to prevent language barriers from hampering your care.
14. To have requests courteously received and properly considered as quickly as circumstances permit.
15. To know the name of the physician, nurses, and team members responsible for your care if staff safety is not a concern.
16. To be informed of the reason for various tests/treatments and the roles of team members providing the care.
17. To be involved in the informed consent process that includes a discussion about potential risks, benefits, and alternatives of the proposed treatment, care, or services, the likelihood of achieving the goal and/or potential problems that might occur during recuperation.
18. To change your mind about any procedure for which you have given consent or to refuse treatment and to be informed of the medical consequences of this action.
19. To complete information as to the reason for a transfer to another institution if necessary (including the alternatives to such a transfer) and the knowledge that the other institution has accepted you for transfer.

PATIENT RESPONSIBILITIES AND RIGHTS (10/19)